



## Welcome Back to Carrie's Toy Library – Supporting SEND Families in 2026

As we return after the Christmas break, we would like to warmly welcome all our families back and wish you a **very Happy New Year**. We hope you enjoyed a restful and joyful festive period. As we begin **2026**, we look forward to continuing to support you and your children through play, connection, and learning. Winter can be a quieter time, often spent indoors, and this can be the perfect opportunity to enjoy meaningful play together at home. **Carrie's Toy Library** is here to support SEND-focused families by offering access to a wide range of toys, games, and resources that meet different needs, interests, and stages of development.

## A Toy Library Designed with SEND Families in Mind

We understand that every child is unique. Children with special educational needs and disabilities may explore, learn, and play in different ways — and that's why our Toy Library offers a carefully chosen variety of resources, including:

- Sensory and calming toys
- Educational and developmental resources
- Puzzles that support focus, problem-solving, and fine motor skills
- Toys that encourage communication, imagination, and social interaction
- Books and games to enjoy together as a family



## Try Before You Buy – Reduce Stress and Save Money

Many parents tell us how difficult it can be to know which toys will truly suit their child's needs. Buying toys that are not used can be frustrating and costly.

The Toy Library allows families to:

- Try toys at home in a familiar environment
- See what your child likes the most
- Swap toys regularly without clutter or waste

**With a single £10 annual membership, you can borrow toys for 14 days ,throughout the year**, with the option to extend or swap them early. Batteries are included, and for higher-value toys, a small refundable deposit may be required. No hidden costs—just fun and play all year round!



## Personal Support and Gentle Guidance

We work closely with many SEND families and understand the importance of choosing toys that feel right for your child. We are always happy to:

- Offer personalised toy recommendations
- Support specific areas of development through play
- Help families find toys that encourage confidence, regulation, and enjoyment

Learning through play is a natural and powerful way for children to explore the world, develop skills, and express themselves — especially when play is led by their interests and needs.



## Your Voice Matters – Share Your Ideas

We want the Toy Library to reflect the needs of our families. Is there a toy, sensory resource, or type of equipment you would like us to include? Is there something your child particularly enjoys or would benefit from?

Please share your suggestions with us — we are always listening and keen to develop the Toy Library with you.

## Opening Times & Practical Information

Windmill Children’s Centre UB6 9DZ 135-139 Windmill Ln,

Tuesdays & Fridays: 10:30am – 12:15pm

Tuesdays only: 1:00pm – 2:15pm

Join Carrie’s Toy Library! With an annual membership of just £10, your family can borrow toys throughout the year and enjoy hours of fun and learning at home.

Borrowing is simple:

- Borrow up to 2 toys at a time for 14 days
- You can extend the loan at no extra cost
- To be fair to all families, continuous reservations are limited to 3 consecutive periods (6 weeks)
- For higher-value toys, a refundable deposit may be required

Membership forms are easy to complete and available online, in parent packs, or during sessions. Payments can be made conveniently by card via SumUp or PayPal. We look forward to helping your little ones explore, play, and learn with our toys!

## Support from Our Toy Librarian

Maggie, our Senior Play Leader & Toy Librarian, is available during sessions to support families with toy choices, bookings, and any questions you may have.

Email: [toylibrary@ealinganchor.org.uk](mailto:toylibrary@ealinganchor.org.uk)

## A Simple Guide to Loaning a Toy

- **Log in to your account**
- **Browse the library** Browse the toy library and select your chosen item by clicking on it. This will open a page with detailed information about the toy.
- **Reserve / Borrow** Click **Reserve / Borrow** and the item will be added to your basket at the top right of the screen.
- **Choose a date** Select **Choose Date** to view the calendar. You can choose an available date and time slot for collection from **Windmill Children’s Centre**. The calendar will also show your **return date**, which will be **14 days after collection**.
- **Change or cancel if needed** You can adjust the collection or return dates by clicking the **From** or **To** dates, or cancel the reservation if needed. Please note: regardless of the date chosen, all toys are due back **14 days later**.
- **Add to basket** Select **Add to Basket** to confirm your choice.
- **Choose another item (optional)** Repeat steps 2–4 if you would like to borrow another toy. **Toys are limited to a maximum of two items per loan.**
- **Remove an item (if required)** To remove an item from your basket, click on the toy and select **Remove** below the image.
- **Checkout** When you are ready, go to your basket and select **Reserve**.
- **Confirm order** A message will appear confirming that **£0 will be charged at this stage**, with any applicable fees due at collection. Select **OK** to continue.
- **Confirmation email** You will receive an email confirming your reservation. That’s it! Your toy(s) will be reserved and ready for collection on your chosen date.

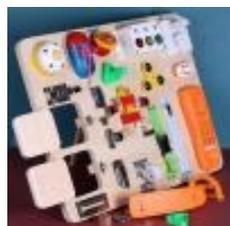
## Collection, Payment & Returns

- **Collection & payment** Membership fees and any additional payments—such as a **refundable deposit for high-value toys**—must be paid **upon collection** from **Windmill Children’s Centre, 135 Windmill Lane, Greenford, UB6 9DZ**. Payments can be made by **debit/credit card, SumUp card reader, or PayPal**
- **Delivery** Larger toys can be **delivered to your home address upon request**.
- **Returns** Please return toys **on time**, as late returns may affect other families waiting to borrow the same toy and reduce the time available for us to **clean and prepare items** for the next loan.
- **Battery-operated toys** All battery-operated toys are **checked and fully charged before collection** so they’re ready to enjoy.

Star projector



Busy Board



Light up Writing Panel



School Buss Play Centre

